

As part of the Evidence2Practice Ontario (E2P) program, <u>Amplify Care</u> (formerly the eHealth Centre of Excellence) is providing change management at no cost to support clinicians with the implementation and optimal use of E2P tools.



If you have any questions, please reach out to <u>EMRtools@amplifycare.com</u> and we will be happy to help!

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Evidence2Practice - COPD Management Tool v. 1.0.0 - User Guide

Introduction

EMR tools from the Evidence2Practice Ontario (E2P) program are comprised of condition-specific modules (scalable to multiple conditions) based on the core clinical functions of quality standards. They were developed to make it easier for clinicians to access and apply best practice information and quality standards at the point of care.

This guide provides a walk-through of the tool with examples, highlighting the most important functionalities. The E2P COPD Management tool uses a modular approach to assist primary care clinicians with capturing critical information during an encounter. The tool is divided into sections: Patient Dashboard, Assessment, Medication, Management, and Patient Care Plan and Resources.

Purpose of the Tool

This tool aims to streamline the assessment, monitoring, and treatment of COPD, enabling healthcare providers to deliver personalized and effective care.

By utilizing this COPD Tool, primary care clinicians can improve the quality of care, enhance patient outcomes, and foster a collaborative approach to managing this chronic condition. We encourage you to explore the features and utilize them in your practice to support your patients with COPD.

Key Features

- Patient Assessment: Comprehensive template for the documentation of encounters with the patient.
- Tracking and Monitoring: Tools for tracking patient progress over time, including spirometry results, medication adherence, and exacerbation frequency.
- Data Integration: Seamless integration with existing EMR functionalities, allowing for easy access to patient records, lab results, and other relevant health information.
- Care Plans: Customizable care plans tailored to each patient's needs, including medication management, lifestyle interventions, and self-management resources.





Using the E2P COPD Management Tool in OSCAR Pro

Navigating to the modules within the tool

Assessment Management Medication Patient Care Plan

(Found on the top of each module) The components related to the care provision for COPD have been broken into sections.

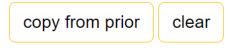
Patient Dashboard



(Found on the left corner of each module) Tabs:

- Metrics
- Labs
- History
- Resources

Pull from previous



(At the top of each module)

After the tool has been completed in a prior visit, clicking the **copy from prior** button will pull all data for each section in the form.

• The **clear** button will clear all the sections.

Navigation Buttons

Previous Section Next Section

(At the bottom of each module) There are navigation buttons to allow users to move through the tool without having to scroll up to the top navigation menu.

Generate Note



(At the bottom of each module) The **Generate note button** will extract information from the form and create a general note template with it. **Copy to Encounter** and paste it into the patient's note section.

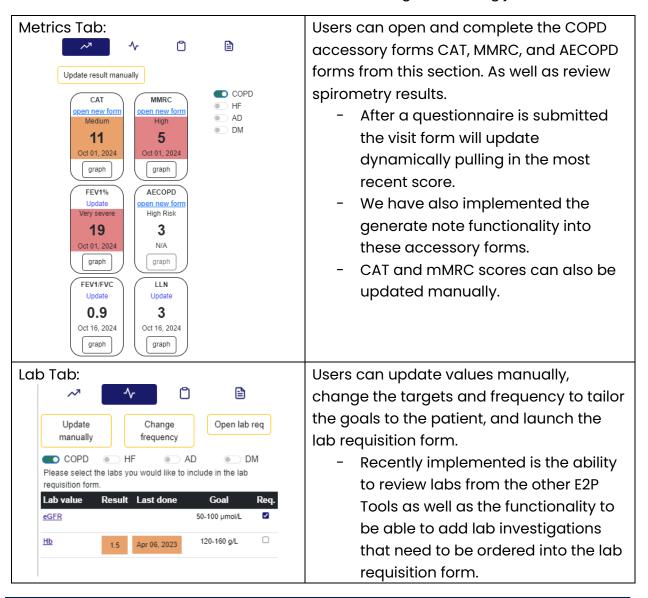


Getting Started with the COPD Management Tool

Dashboard

The dashboard gives clinicians the flexibility to show/hide the patient metrics, labs, history, or the resources panel alongside the main tool content to enhance documentation during patient encounters.

Recently implemented is the ability to combine showing measurements from other E2P tools (i.e., Heart Failure, Anxiety Disorders & Depression, and Diabetes). Users can toggle through the different measurements from one tool to the other. Our intention was to support the care of patients who may have multiple co-morbidities and allow the users to be able to view and address both in a single visit using just one tool.





History Tab:

Update Patient Profile Diagnosis Status: • never done • Medical History • Confirmed • Unconfirmed • Suspect • Disease Reg Smoking status: never done • Medical History • Current smoker • Ex-smoker • Non-smoker • Second-hand exposure Risk Factors Other co-morbid conditions Heart failure: never done Depression: never done Anxiety: never done Depression: never done Anxiety: never done Depression: never done Anxiety: never done Second-hand response	Uncor for the blue in Clickin note i better have	Update Patient Profile agnosis Status: (i) never done
Update Patient Profile Diagnosis Status: never done Medical History Confirmed Unconfirmed Suspect Disease Reg Smoking status: never done Medical History Current smoker Ex-smoker Non-smoker Second-hand exposure Risk Factors Other co-morbid conditions Heart failure: never done Diabetes: never done Depression: never done Medication history and response Image: Comparison of the story and response Family History	blue ii Clickii note i bettei	agnosis Status: (i) never done + Medical History
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Current smoker Current smoker Second-hand exposure Risk Factors Other co-morbid conditions Heart failure: never done Depression: never done Medication history and response Non pharmacologic history and response	have	noking status: never done + Medical History
Risk Factors Image: Sector		Current smoker O Ex-smoker O Non-smoker
Other co-morbid conditions F Heart failure: never done Diabetes: never done Anxiety: never done Depression: never done Medication history and response I Non pharmacologic history and response I Family History I	regist	Second-hand exposure
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Anxiety. Inever done Depression. Inever done	of the	
Medication history and response		xiety: never done Depression: never done
Non pharmacologic history and response	Other	1
Non pharmacologic history and response	The to	edication history and response
Non pharmacologic history and response	Tools	
Family History	Anxiet	
Family History	Diabe	on pharmacologic history and response
Family History		
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Users have the option to select Confirmed, Unconfirmed, or Suspect. The definitions for those status's will be explained in the blue information icon.

Clicking on **+ medical history** will insert a note into the medical history section to better integrate with the EMR. Users also have the option to add to the **+disease registry**, which the tool will automatically load the COPD code to support efficiency. Smoking status can be updated here.

Record relevant risk factors related to any of the patient's chronic condition(s).

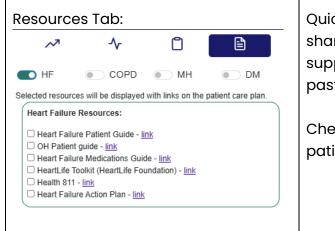
Other co-morbid conditions: The tool will pull in the dates the other E2P Tools were completed for Heart Failure, Anxiety Disorders & Depression, or Diabetes.

Text area to document overall medication history, response, non-pharmacologic history and response, and family history.

Once this section has been completed, users can click **Update Patient Profile**.

The patient profile tab will be automatically opened, updated and submitted.





Quickly review the resources that were shared with the patient for all E2P toolsupported conditions from visits in the past.

Checked resources will also appear on the patient care plan with URLs.



E2P Patient Profile

Designed to be a consolidated overview of the patient including the diagnosis status for all E2P tool-supported conditions. Users can record smoking status, risk factors, other co-morbid conditions, medication history and response, non-pharmacologic history and response, and family history.

This section enables users to update and tailor lab value targets and frequencies for each E2P tool-supported condition.

E2P E2P Patient Profile History Lab values Pending				
History Lab va	lues Pending copy from prior clear last done: 2024-10-29			
matory	185t 00/19. 2024-10-29			
Diagnosis status				
Anxiety:	⊖generalized ⊖social ⊖phobia ⊖panic disorder			
Depression:				
Diabetes:	\odot diabetes type 2 \odot prediabetes \odot very high risk \odot high risk \odot low risk/no risk			
Heart failure:	○ suspect ○ HF w/rEF ○ HF w/recovered EF ○ HF w/mrEF ○ HF w/pEF			
COPD:	\odot confirmed by spirometry \odot unconfirmed by spirometry \bigcirc suspect			
Smoking status				
O Current smoker	○ Ex-smoker ○ Non-smoker □ Second-hand exposure			
□ tobacco	/day pack years			
vaping/e-cigarre	ettes			
□ other inhaled su				
Risk Factors				



Launching Clinical Modules

The components related to the provision of COPD care have been broken into 4 modules, allowing for flexibility. Users are not expected to complete every module at every visit but rather, users can complete the modules that were discussed/required updating during the patient encounter.

Assessment Module

This section is designed to facilitate comprehensive documentation and evaluation of each patient's condition, ensuring that all relevant information is captured for effective diagnosis and treatment planning.

The beginning of this section displays the current diagnosis status. Clicking on the update status button will require users to update the COPD diagnosis status in the history section within the dashboard.

Key elements of this section include the reason for the visit, current symptoms, physical exam, appearance, and the ability to record and review the patient's current vital signs. These metrics are essential for evaluating the patient's stability and identifying any immediate concerns.

E2P E2F	P COPD Management Tool	
∧ Assessment Manage	ement Medication Patient Care Plan	
Assessment M	Module copy from prior clear	last done: 2024-10-29
Current diagnosis status	IS: Unconfirmed update status	
Reason for visit:	Please Select v	
Current Symptoms		
 Persistent breathles Chest tightness Wheezing Chronic cough 	ssness: O at rest O on exertion Chegular sputum prod Frequent colds Chest pain Activity and/or exerci-	
Other:		
Since last visit, patient feel:	Please Select ~	Submit
Physical Exam	\bigcirc normal breath sounds \bigcirc abnormal breath sounds	
Appearance	Barrel Chested Clubbing Cachetic Other	Print
Vitals		Update Manually
BP 120/90 Oct HR 97 Oct	tt 28, 2024 <u>WT</u> 50 Oct 28, 2024 <u>SPO2</u> ct 28, 2024 <u>BMI</u> 18 Oct 28, 2024	2 85 Oct 28, 2024
<u></u>	10 00120, 2024	Next Section



Management Module

The focus of this section is to optimize ongoing care and management of COPD. The areas that are addressed include smoking status, the ability to record if inhaler technique education was provided, notes of any discussions regarding physical activity, self-management strategies, and educational topics covered during the visit. Encouraging patients to engage in regular physical activity and providing them with tools to manage their condition can significantly enhance their ability to cope with COPD. The last key component of this section is the referrals area where users can document any referrals made to specialists, such as Respirologist, smoking cessation, COPD education, Spirometry, and PFT.

The section also includes functionality for sending Ticklers (internal messages within the EMR), as well as the ability to open the consultations window for seamless communication and collaboration among healthcare clinicians.

Assessment Management Medication Patient Care Plan
Management Module copy from prior clear last done: 2024-10-29
Smoking status: current smoker update smoking status show smoking cessation info
Smoking Cessation Initial Visit 1
urged patient to quit
Patient ready to quit? O Yes O No
□ discussed programs and methods to quit (e.g., behavioural support, smoking cessation programs, nicotine replacement therapy)
Patient on oxygen therapy
Discussed /reviewed vaccinations update preventions
Educated on inhaler technique
Discussed physical activity
Referred to pulmonary rehabilitation program
Discussed self-management and education
Referrals
Respirologist Smoking cessation COPD education Spirometry PFT Send Tickler Open Consultations
Previous Section Next Section



Medication Module

The emphasis of this section is the two key components related to medication management: the first addresses the patient's adherence and response to treatment, while the second outlines the comprehensive medication plan tailored to the patient's current health status and needs. Here users can view the recommended medication plan for the patient using an algorithm pulling in the information gathered in the tool i.e. CAT/MMRC scores, spirometry results, and acute exacerbations. Updating the plan creates a history of changes made to support achieving optimal treatment and documenting specific response and symptoms.

Users also will have access to the medication reference table to help make informed decisions on the best practice medication options.

Assessment Managemen	t Medication	Patient Care Plan			
ledication Mod	ule	copy from prior clear		last done: 2024-10-29	
Monitoring - adherence ar	d response				
Medication adherence:					
Is medication helping?	⊖Yes ⊖No				
Side effects experienced	? ○Yes ○No				
Severity of side effects		Minimal v			
Patient CTS severity is s	evere	Show Metrics		Show recommended Medic	ation Plan
-	evere	Show Metrics		Show recommended Medic	ation Plan
Aedication reference table		Show Metrics	or the risk of adve		
<i>Medication reference table</i> Only step down in therapy if			or the risk of adve		
<i>ledication reference table</i>		e symptoms, health status declined,	or the risk of adve		
<i>Aedication reference table</i> Only step down in therapy if Jpdate Plan	it did not improve	e symptoms, health status declined,		erse events outweighs the ben	
<i>Aedication reference table</i> Only step down in therapy if Jpdate Plan	it did not improve	e symptoms, health status declined,		erse events outweighs the ben	
Iedication reference table only step down in therapy if Ipdate Plan	it did not improve	e symptoms, health status declined,		erse events outweighs the ben	efit. Add medication
Addication reference table Only step down in therapy if Update Plan	It did not improve	e symptoms, health status declined,	~	erse events outweighs the ben	efit.
Medication reference table Only step down in therapy if Jpdate Plan	it did not improve Please select Ipratropid	e symptoms, health status declined,	~	erse events outweighs the ben	efit. Add medication



Patient Care Plan Module

The care plan module is a shared tool for all the E2P Tools and is meant to be a patientfacing resource. The Patient Care Plan is a comprehensive resource that outlines the patient's care team, consent, goals, allergies, lifestyle changes, medication plan, and follow-up/next steps. It also provides access to education resources for patients and caregivers, empowering them to better understand their chronic condition(s), and manage their condition(s) effectively.

EZP	E2P Patient Care plan	copy from prior clear	last done: 2024-10-29
Patient name: EVIDEN Care team & care con		Date of birth: 11/09/1961 (d/m/y)	
	otify if patient is hospitalized)	Name:	Contact:
Care team Coordinating lead (n Name	otify if patient is hospitalized) Role	Name:	Contact:

The COPD Action Plan can be found here as well, primary care clinicians can complete this document and share it with the patient via email or hard copy.

COPD Action Plan			
My Symptoms	i Feel Weil	l Feel Worse	I Feel Much Worse
I have sputum.	My usual sputum colour is:	Changes in my sputum, for at least 2 days. O Yes O No	My symptoms are not better after taking my flare-up medicine for 48 hours.
		OR	
I feel short of breath.	When I do this:	More short of breath than usual for at least 2 days. O Yes O No	I am very short of breath, nervous, confused and/or drowsy, and/or I have chest pain.
	Stay Well	Take Action	Call For Help
My Actions	I use my daily puffers as directed.	If I checked 'Yes' to one or both of the above, I use my prescriptions for COPD flare-ups. I use my daily puffers as usual. If I am more short of breath than usual, I will takepuffs of	I will call my support contact and/or see my doctor and/or got to the nearest emergency department. I will dial 911.
		up to a maximum of times per day.	_
Notes:		I use my breathing and relaxation methods as taught to me. I pace myself to save energy.	Important information: I will tell Sub doctor, respitatory educator, or case manager within 2 days if I had to Pri
		If I am on oxygen, I will increase it from L/m to L/m	use any of my flare-up prescriptions I will also make follow-up appointments to review my COPD Action Plan twice a year.



Feedback

Included in the tool is a link to provide feedback which allows users to submit their thoughts and communicate any issues they've encountered or any areas they wish to see added to the tool. This section allows you to submit feedback anonymously or allows you to add your email address and name if you wish to be contacted.

The links can be found at the bottom of every module. It will look like this:



Usage Analytics

Please visit our website to review our overview of usage analytics.

E2P brings together multi-disciplinary, cross-sector expertise under the joint leadership of the <u>Centre for</u> <u>Effective Practice</u>, <u>Amplify Care</u>, and <u>North York General Hospital</u>. Funding and strategic guidance for E2P is provided by Ontario Health in support of Ontario's Digital First for Health Strategy

