

Ideal Primary Care Practice Model (IPCPM) Webinar #5 Tip Sheet

May 27, 2025

Webinar #5: From Burnout to Brilliance - Leveraging AI Scribes and Other AI for Your Ideal Practice (Part 2)

May 27, 2025, 12:15 to 1 p.m.

Presented by: Dr. Kevin Samson & Dr. Mohamed Alarakhia

Webinar recording link: [IPCMP Webinar 5 Recording](#)

What is an AI Scribe?

An **AI Scribe** is an artificial intelligence-powered tool designed to assist healthcare providers by automatically documenting clinical encounters. It listens to patient-provider conversations, extracts relevant medical information, and generates structured notes that can be integrated into electronic medical records (EMRs).

Considerations when using AI Scribes

Refer to the [Webinar #4 Tip Sheet \(Part 1\)](#) for guidance on privacy, security, and consent, along with practical strategies to enhance your use of AI Scribes and address common challenges.

AI Scribes in Primary Care

- AI scribes convert clinician-patient conversations into medical notes
- Benefits include saving time (3+ hours/week), reducing cognitive load, and improving documentation
- Canada Health Infoway (CHI) is funding 10,000 AI Scribe licences for primary care clinicians for one year; be sure register for the program early to participate: [CHI AI Scribe Program](#)
- Supply Ontario be releasing a Vendor List of Record featuring Canadian AI Scribe solutions that have been vetted to meet established privacy, security, and clinical standards. Acting as a value-added reseller, Supply Ontario will serve as an intermediary between users and vendors. This arrangement will enable standardized contracts, discounted pricing, and access to implementation support.

Implementation Tips

- Customize preferences (e.g., language, consent prompts)
- Use templates that meet your needs (standard templates, shared templates, customized templates, create new templates)
- Use context fields to enhance note completeness and accuracy (e.g., lab results, discharge summaries, information that you do not want to verbalize in front of the patient)
- Consent can be streamlined using e-forms, kiosks, or patient handouts.
- Consent can be documented by including it in a consent e-form or the AI Scribe note template. EMR toolbars and stamps can also be used to efficiently document consent in the chart.

Advanced Features

- **Pre-visit history taking** - Tools like Ada (via Scribeberry) can collect patient history
- **Form completion** - AI can pre-fill forms like disability tax credit certificates
- **Decision support** - Tools like Vero offer clinical insights and coaching
- **Inbox management** - AI helps parse, sort, prioritize and post incoming documents

Future Directions

- Virtual assistants**: Booking, messaging, referrals, and more
- Real-time translation**: Tools like Google Meet simulate voice and translate live like an interpreter
- Integrated EMRs**: AI features may become native to EMRs
- Population health**: AI can identify high-risk patients and match them to services

Resources

- [Amplify Care AI Scribe website](#)
- [IPCPM webinar page](#)

Questions?

If you have questions about the Ideal Primary Care Practice Model initiative or have ideas for upcoming webinars, email us at communications@amplifycare.com.

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