



Preventing hip fractures, saving lives.

Osteoporosis Tool – TELUS PSS User Guide & FAQs

June 2025

Osteoporosis Tool - User Guide & FAQs

Overview

Osteoporosis is a bone disease that develops when bone mineral density and bone mass decrease, or when the structure and strength of bone change. This can lead to a decrease in bone strength that can increase the risk of fractures (broken bones).

Osteoporosis is a “silent” disease, as there are typically no symptoms present, and patients may not even know they have the disease until they break a bone. Osteoporosis is the major cause of fractures in postmenopausal women and in older men. Fractures can occur in any bone but happen most often in bones of the hip, vertebrae in the spine, and the wrist.

[Osteoporosis Canada](#) and [Amplify Care](#) (formerly the eHealth Centre of Excellence) have collaborated to develop a tool that will assist doctors in best-practice documentation of Osteoporosis care for patients. The tool consists of a main form that links to additional guides and resources. The tool has been developed in accordance with the most recent Osteoporosis guidelines (2024).

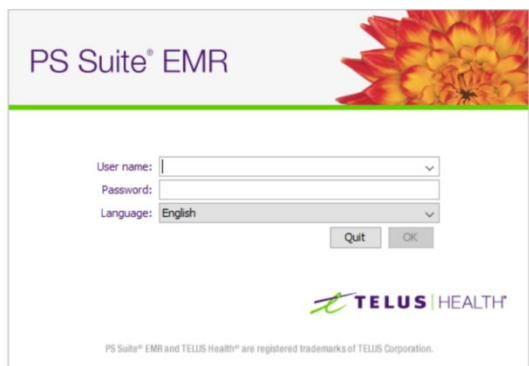
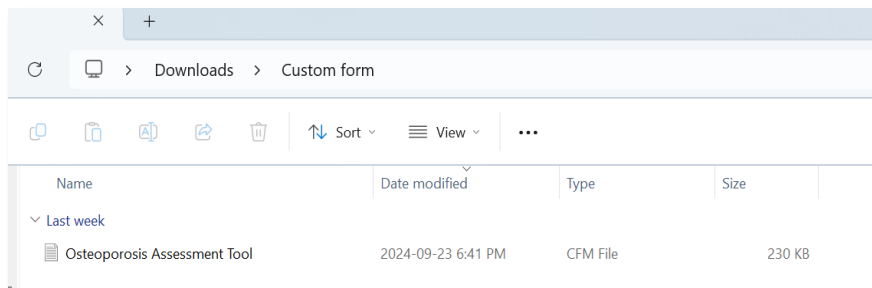
Below are the contents of the tool that will need to be imported into the EMR.

Main form and accessory form	Type
Osteoporosis Main Form	.cfm
Osteoporosis Toolbar	.cfm
Osteoporosis WW X-Ray Fluoroscopic Procedures req.	.cfm
Osteo-MOH-Blood Work	.cfm
Osteo-TScoreEA	.cfm
Get Up and Go / Timed Up and Go Test	.cfm
amplify-FeedbackForm	.cfm
amplify-InitialTermsForm	.cfm
amplify-MainForm-OptedIn	.cfm
amplify-MainForm-OptedOut	.cfm
amplify-NewVersionForm	.cfm

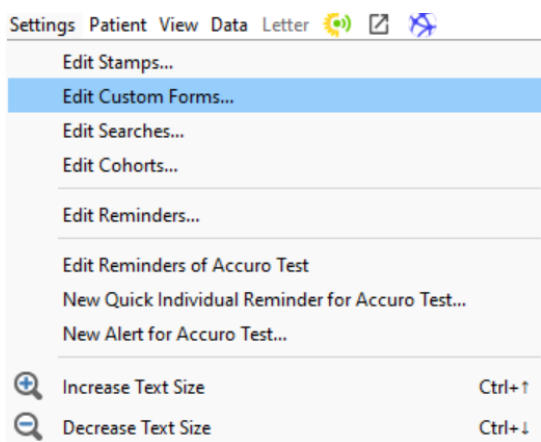
Handouts	Type
Causes of Secondary Osteoporosis	PDF
CEP Falls Checklist April 2022	PDF
Ontario Limited Use Codes Aug 2024	PDF
Osteonecrosis of the Jaw	PDF
Osteoporosis Falls Assessment	PDF
Osteoporosis Falls Prevention	PDF
Osteoporosis Repeat BMD	PDF
Osteoporosis Too Fit To Fracture	PDF
Nutrition Key Points	PDF
Pharmacotherapy with Evidence for Fracture Prevention	PDF
Your Guide to Strong Bones	PDF

Section A: Importing a custom form in PS Suite

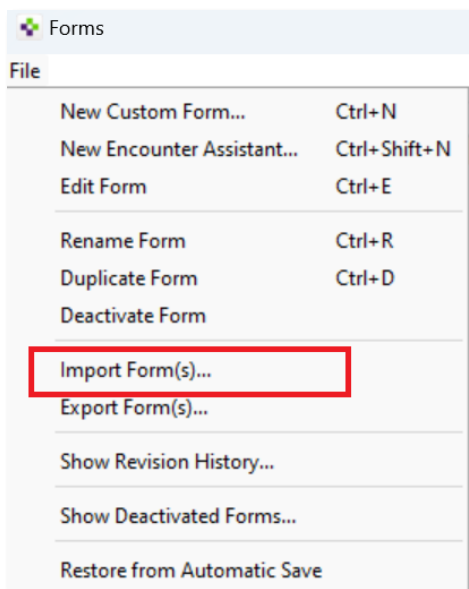
1. Download the package (i.e., osteoporosis assessment tool) and save it to the Desktop (or an alternate easy-to-access location).



2. Log in to PS Suite EMR with your username and password.

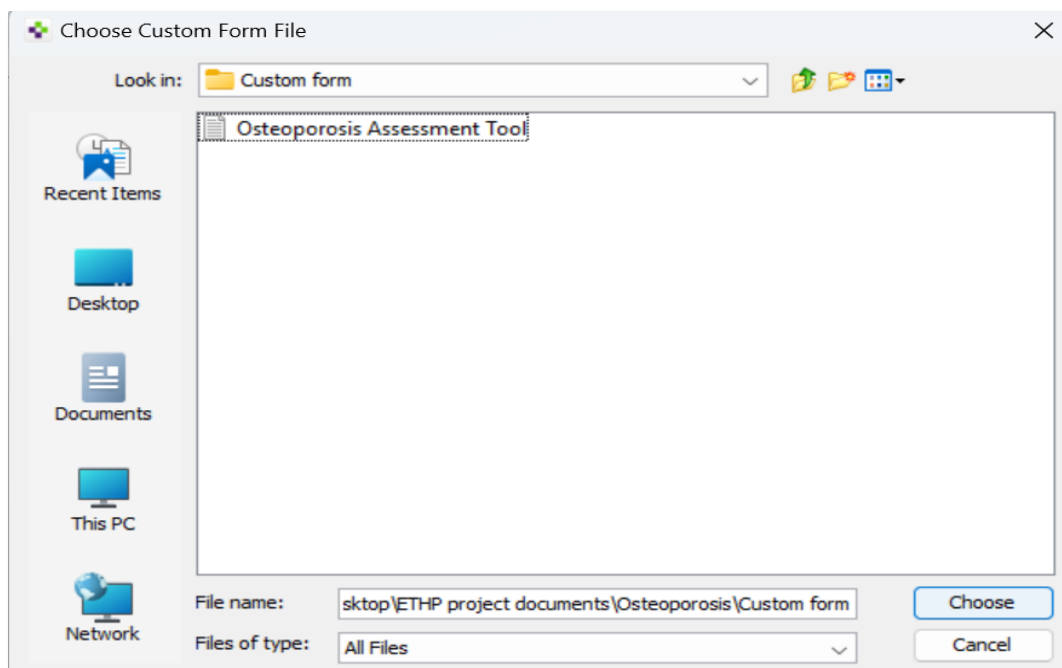


3. In the "Records" window, click "Settings" and then "Edit Custom Forms".

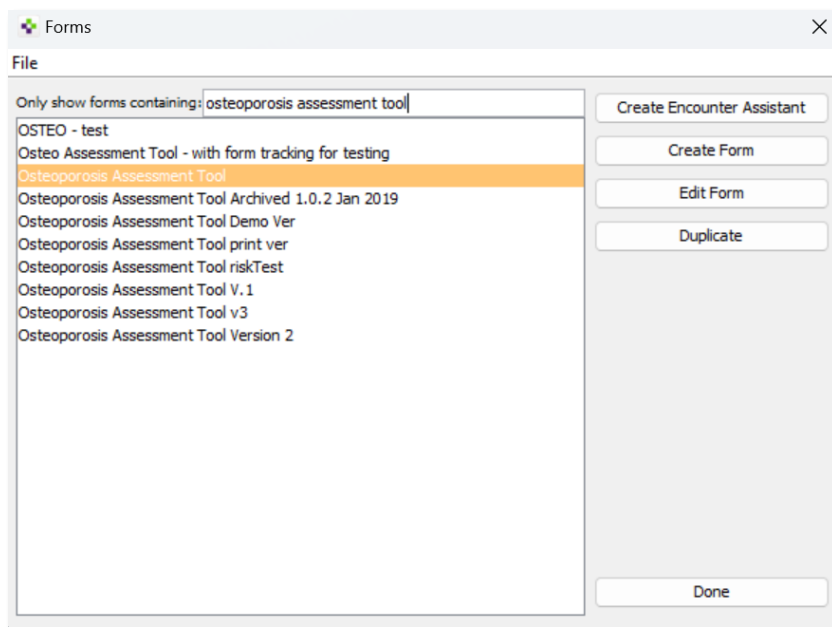


4. In the “Edit Custom Forms” window, select “Import Form(s) ...”

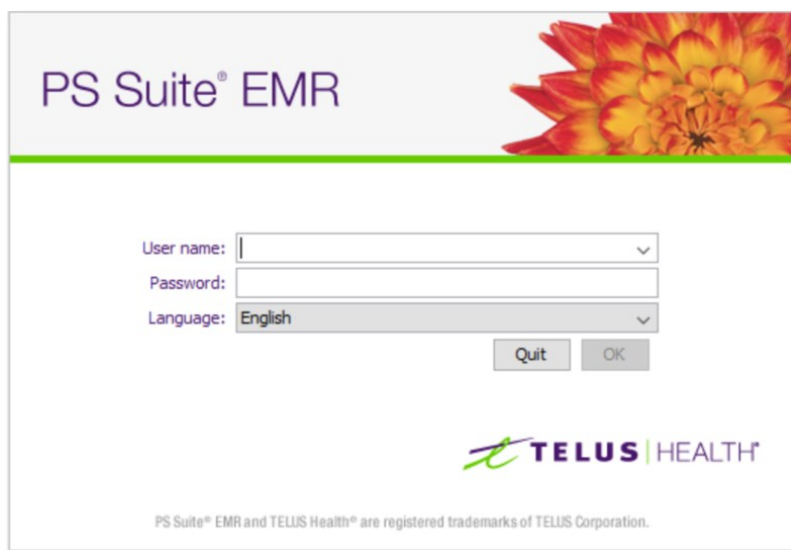
5. Navigate to the path chosen in Step 1, select the form, and click Choose.



6. To verify the form was imported correctly, navigate again to the “Forms” window and enter the name of the form in the text box. This will show all the forms with the searched name. If the form was imported successfully, it should appear in the search results as per below.

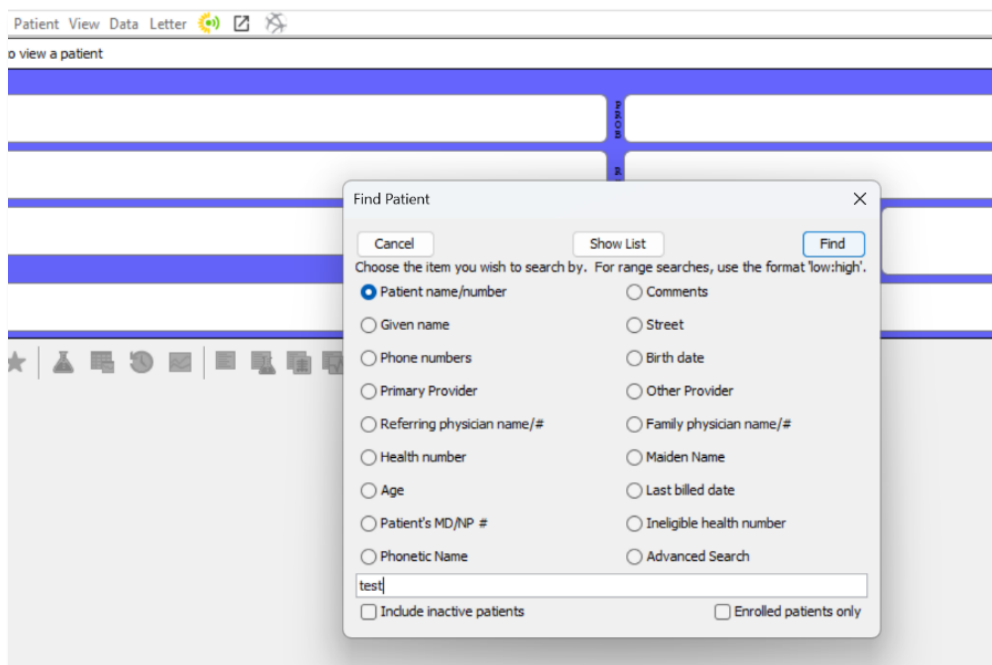


Section B: Using the Osteoporosis tool in PS Suite

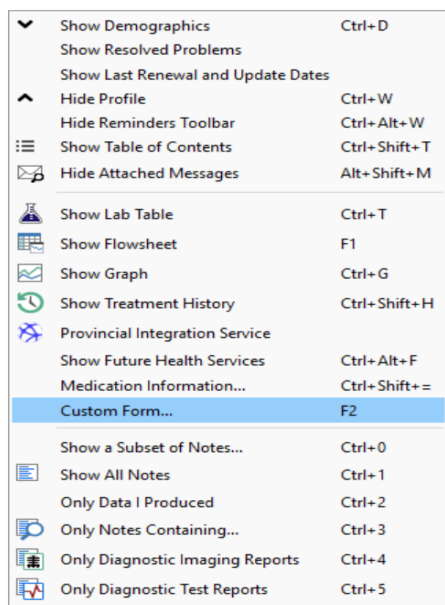


1. Log in to PS Suite EMR.

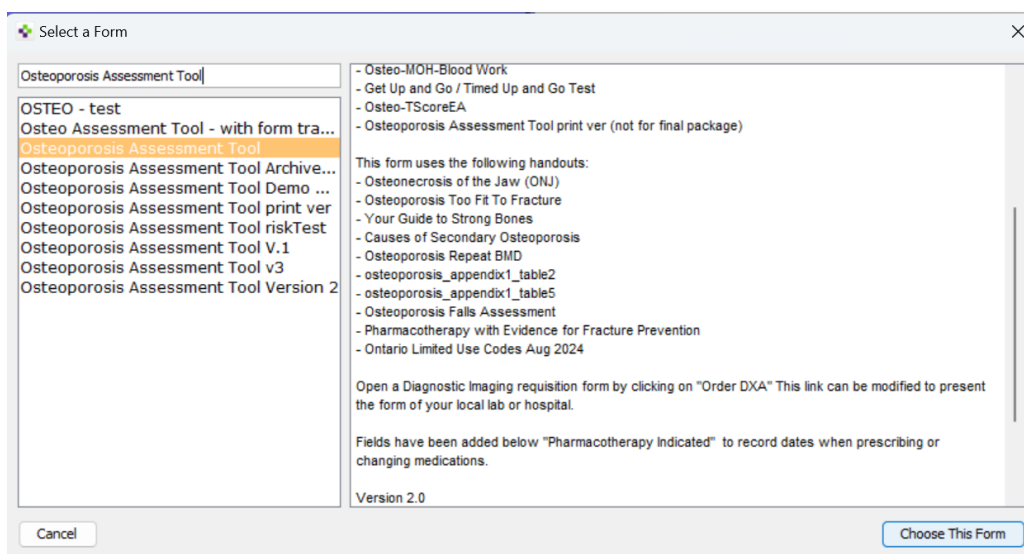
2. Search for a patient where the user would like to add the Osteoporosis summary tool form.



3. Once the patient chart loads successfully, click on the “View” button from the top header and then click on the “Custom Form...” option from the drop-down menu.



- Upon clicking on the custom form, a new window will open. Enter the form name (i.e., Osteoporosis assessment tool” in the text field and it will list the matched forms with the entered name.



Select a Form

Osteoporosis Assessment Tool

- OSTEO - test
- Osteo Assessment Tool - with form tra...
- Osteoporosis Assessment Tool**
- Osteoporosis Assessment Tool Archive...
- Osteoporosis Assessment Tool Demo ...
- Osteoporosis Assessment Tool print ver
- Osteoporosis Assessment Tool riskTest
- Osteoporosis Assessment Tool V.1
- Osteoporosis Assessment Tool v3
- Osteoporosis Assessment Tool Version 2

- Osteo-MOH-Blood Work
- Get Up and Go / Timed Up and Go Test
- Osteo-TScoreEA
- Osteoporosis Assessment Tool print ver (not for final package)

This form uses the following handouts:
- Osteonecrosis of the Jaw (ONJ)
- Osteoporosis Too Fit To Fracture
- Your Guide to Strong Bones
- Causes of Secondary Osteoporosis
- Osteoporosis Repeat BMD
- osteoporosis_appendix1_table2
- osteoporosis_appendix1_table5
- Osteoporosis Falls Assessment
- Pharmacotherapy with Evidence for Fracture Prevention
- Ontario Limited Use Codes Aug 2024

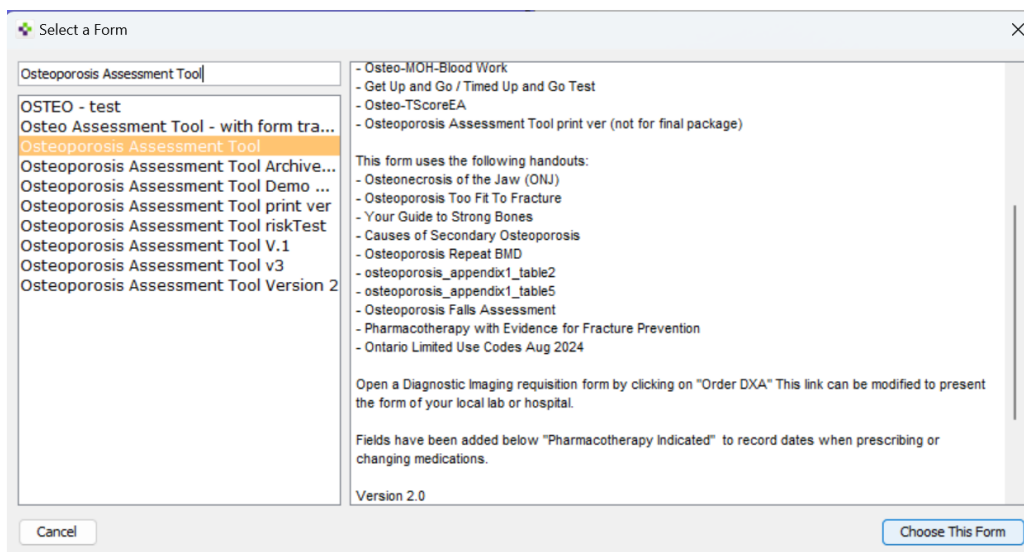
Open a Diagnostic Imaging requisition form by clicking on "Order DXA" This link can be modified to present the form of your local lab or hospital.

Fields have been added below "Pharmacotherapy Indicated" to record dates when prescribing or changing medications.

Version 2.0

Cancel Choose This Form

- Select the main form (i.e. Osteoporosis Assessment Tool), and then click on the “Choose this Form” button.



Select a Form

Osteoporosis Assessment Tool

- OSTEO - test
- Osteo Assessment Tool - with form tra...
- Osteoporosis Assessment Tool**
- Osteoporosis Assessment Tool Archive...
- Osteoporosis Assessment Tool Demo ...
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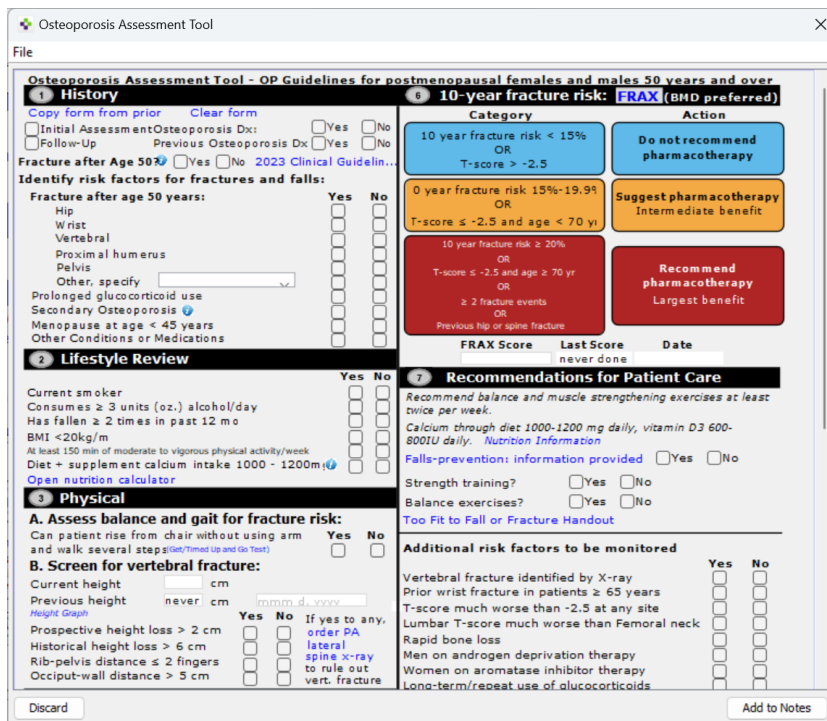
Open a Diagnostic Imaging requisition form by clicking on "Order DXA" This link can be modified to present the form of your local lab or hospital.

Fields have been added below "Pharmacotherapy Indicated" to record dates when prescribing or changing medications.

Version 2.0

Cancel Choose This Form

- Upon clicking on the “Choose This Form” button, the Osteoporosis Assessment Tool window will open. Enter the required details of the patient in the custom form and click on “Add to Notes”. This will save the form to the patient chart.



Section C: FAQs

1. How do I import the Osteoporosis tool?

Importing a custom form to PSS Suite EMR is a simple process; please refer to Section A of this document, which shows step-by-step instructions.

2. How do you use the Osteoporosis tool?

Once the user has imported the custom form (i.e. osteoporosis assessment tool) successfully, navigate to custom forms and look for the custom form named “osteoporosis assessment tool” from the search text box present on the screen. Click on “choose the form” and then the user will be able to use the form and input their responses to it. Please also refer to Section B for detailed step-by-step instructions.

3. Which EMRs is the tool compatible with?

The tool is currently compatible with TELUS PS Suite EMR, OSCAR Pro and Accuro QHR.

4. Are there additional handouts and materials provided with the tool?

Yes, we have several handout materials listed below, and these can be shared with the clinics.

- Causes of Secondary Osteoporosis
- CEP Falls Checklist April 2022
- Ontario Limited Use Codes Aug 2024
- Osteonecrosis of the Jaw
- Osteoporosis Falls Assessment
- Osteoporosis Falls Prevention
- Osteoporosis Repeat BMD
- Osteoporosis Too Fit To Fracture
- Nutrition Key Points
- Pharmacotherapy with Evidence for Fracture Prevention
- Your Guide to Strong Bones

Questions? Please reach out to EMRtools@amplifycare.com.